

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH
CULTURAL COMPETENCY COMMITTEE MEETING MINUTES

Date: June 10, 2015


Present: Andy Vigil, Drew Child Development; Ann Lee, SA 8 Long Beach/South Bay Geo Initiative; Aprill Baker, SA 6 QA Liaison; Betty Dandino, LACCC, Chair; Denise Johnson, Alafia Mental Health; Emmanuel Martinez, Latino – DMH; Helena Ditko, Family Adult System of Care; Leticia Ximenez, DMH Community & Government Relations Division – CCC Co-chair; Luis Garcia, Tri-City MHS; Muriel Carmier; Reyna Leyva, SA 4 Administration; Roxana Linares, PSB-QID; Ruth Tiscareno, DMH/Spa 7 Parent Advocate; Saadia Jackson, Compton Mental Health Center; Sandra Chang Ptasinski, PSB-QID; Sawako Nitao, Asian Coalition

Participants via Webex: Belanie Brown, DMH/CGRD; Dennis Murata, PSB Deputy Director; Harold Turner, NAMI Urban LA; Michael Fitzgerald, Health View; Susana Sngiem; Yvonne Lozano, Star View



Agenda Items	Comments/Discussion/Recommendations/Conclusions	Action Item	Person(s) Responsible
Welcome & Introductions	Attendee introductions		CCC membership
Review of Minutes	May minutes reviewed and approved.		Co-Chairs
Co-chair's updates	<u>Health Integration update</u> <ul style="list-style-type: none"> CCC and UREP representatives met with Dr. Ghaly on May 18, 2015 to provide comments and recommendations for the "Possible Creation of a Health Agency Draft". The CCC adhoc workgroup prepared a detailed summary of recommendations, which was submitted to Dr. Ghaly. The summary included a short description of the CCC. It is expected that this summary of recommendations will be included in Dr. Ghaly's final report as an appendix. <u>Collaboration, Communication, Inclusion and Equality</u> <ul style="list-style-type: none"> Chosen in early 2015, these are the four words frame the CCC's activities for calendar year 2015. The membership engaged in a discussion and agreed that the 		Leticia Ximenez

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	<p>Committee has been applying the four guiding words in way the workgroups interact. The CCC also agreed that more representation of the Service Areas, age groups, and other County Departments are necessary at the CCC meetings.</p> <ul style="list-style-type: none"> The CCC expressed interest in contacting the Mental Health's Commissioners Office to request a possible agenda item to provide CCC updates during their meetings as well as the Mental Health Commission Executive Committee meetings. 	<ul style="list-style-type: none"> Terry Lewis was identified as the contact person 	
Ethnic Services Manager (ESM) Update	<p><u>LGBTQ Under Represented Ethnic Populations (UREP) Glossary</u></p> <ul style="list-style-type: none"> The LGBTQ UREP is currently developing a glossary of LGBTQ terminology, which will be distributed to the CCC, SA QICs and to the entire Department via the e-News A request was made for the LGBTQ UREP to present the glossary and other projects to the CCC <p><u>Cultural Competency Website</u></p> <ul style="list-style-type: none"> The ESM announced that the cultural competency webpage is being revamped by the PSB-Cultural Competency Unit. <p><u>CCC Logo</u></p> <ul style="list-style-type: none"> The ESM presented the updated logos with the changes requested by the CCC last month. The CCC selected the following three logo possibilities to be included in the voting ballot: <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <p>1)</p>  <p style="text-align: center;">Cultural Competency Committee Many cultures, one world. LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH</p> </div>	<ul style="list-style-type: none"> The ESM will share the glossary once it has been finalized The ESM will invite the LGBTQ UREP to a near future CCC meeting Once approved by PSB, the revamp webpage will be brought to the CCC The ESM will send the logo voting ballot to the CCC. Results will be revealed at the July meeting. 	Sandra Chang Ptasinski

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	<div>2)<div><p>Linking many cultures, one world LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH</p></div></div> <div>3)<div><p>Many cultures, one world. LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH</p></div></div>			
Hope & Recovery Conference: CCC/UREP Panel	<ul style="list-style-type: none">• The CCC is considering naming the 45-minutes panel presentation: “CCC and UREP: Advocating for and Empowering the Culturally Diverse Under Represented Populations.”• The panel presentation will consist of:<ul style="list-style-type: none">○ An introduction of the CCC [by CCC the co-chairs], and UREP subcommittees [by the ESM]○ A 30-minute consumer Q&A panel led by Mr. Dennis Murata, PSB Deputy Director○ The following CCC members volunteered to participate in this panel:<ul style="list-style-type: none">– Emmanuel Martinez– Ruth Tiscareno– Ruth Tiscareno’s son– Saadia Jackson	<ul style="list-style-type: none">• Handouts to be included in the conference are due to Helena Ditko by June 18, 2015	Leticia Ximenez	
Introducing Cultural Competency Beyond DMH’s Four Walls	<ul style="list-style-type: none">• The co-chair reported that Board of Supervisors is currently working with the TAY, homeless, and jail diversion programs as priority populations. This will promote a better understanding and service provision for these populations.		Leticia Ximenez	

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	<ul style="list-style-type: none"> The CCC generated ideas of how to include cultural competency in these efforts, such as having representation at the state level CCC meetings and developing/hosting a future CCC conference that brings diverse County Departments together to advance cultural competency in all systems of care 		
Workgroup Updates	<p><u>CRDP Workgroup</u></p> <ul style="list-style-type: none"> No updates <p><u>Juvenile Justice Workgroup</u></p> <ul style="list-style-type: none"> The 20 question-questionnaire has been finalized and is currently being reviewed. The Workgroup will present the questionnaire to the CCC once it is approved. <p><u>Data</u></p> <ul style="list-style-type: none"> The “beginning and ending presentation questionnaire”, to be used by all CCC Workgroups, has been finalized Only some of the Workgroup members will be able to present at the SAACs meetings pending approval from their supervisors. The workgroup will continue working with the MHSIP Client Satisfaction Survey items that are relevant to cultural competency <p><u>Outreach & Presentations</u></p> <ul style="list-style-type: none"> Workgroup could not meet in the month of May, but met earlier today, June 10, 2015 The packet of information that was discussed in previous CCC meetings has been put together for every SA Liaison with the exception of SA 1 & 5 (due to not having representation) <ul style="list-style-type: none"> Each packet contains the following documents: <ul style="list-style-type: none"> Mission statement of the CCC CCC Workgroups information The four CCC guiding words 	<ul style="list-style-type: none"> Workgroup leads will follow up with the CCC co-chairs to schedule the date and time for this presentation Workgroup leads will follow up with the CCC co-chairs to schedule date and time to present the questionnaire O&P Workgroup will send Data Workgroup the list of SAAC chairs and they will also discuss the SAACs data presentation Workgroup leads will speak to SAAC chairs to open an item in the agenda for the CCC at 	<p>Belanie Brown</p> <p>Belanie Brown</p> <p>Aprill Baker</p>

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	<ul style="list-style-type: none"> – CCC meetings schedule – Directions and parking map to DMH's Headquarters – Federal definition of culture 	the SAAC meetings	
Announcements	<u>Upcoming Conferences</u> <ul style="list-style-type: none"> • 4th Annual Innovations Conference is June 16, 2015 from 8:00am to 4:00pm at the California Endowment • Holistic Wellness for African American Families and Communities on June 18, 2015 at the Los Angeles Airport Marriott Hotel • Hope & Recovery Conference is June 24, 215 and walk-ins are welcomed • "Multicultural Practice: Working with Special Populations, Transformation through the Prism of Color" on October 7th and 8th, 2015 from 8:00am to 4:00pm at James Hall 	<ul style="list-style-type: none"> • Flyers of conferences were passed out 	
Next meeting	<ul style="list-style-type: none"> • Wednesday, July 8, 2015, 1:30 pm to 3:30 pm at 550 S. Vermont Ave, 3rd floor conference room, Los Angeles, CA 90020 		

Respectfully Submitted,

Sandra Chang Plasinski, Ph.D.

LACDMH
Program Support Bureau
Quality Improvement Division
Cultural Competency Unit
Ethnic Services Manager